

Information submitted in response to this application by the applicant will be held in confidence pursuant to Government Code Section 100508 or 6254(k) under the official information privilege, as applicable, unless the information submitted has already been made public. Throughout this application, any reference to the "Exchange" refers to the California Health Benefit Exchange, also known as Covered California.

The Exchange intends to make this entire application available electronically. Please complete the following: **Issuer Name** NAIC Company Code **NAIC Group Code** Regulator(s) Federal Employer ID HIOS/Issuer ID Corporate Office Address City State ZIP **Primary Contact Name** Contact Title Contact Phone Number Contact E-mail



	ildren's Dental Plan Individual Exchange <sup>1</sup> ; amily Dental Plan Individual Exchange <sup>3</sup> ;
the requirements in this Recertification provided on this Application and in any accurate. I understand that Covered Ca and the information provided in responsiqualified Dental Plans offered on the E provided be found to be inaccurate. I can	issuer stated above, I hereby attest that I meet Application and certify that the information attachments hereto are true, complete, and alifornia may review the validity of my attestations se to this application and decertify Issuer's exchange should any material information onfirm that I have the capacity to bind the ove to the terms of this Recertification Application.
	on of this application, to negotiate a contract or faith with Covered California that will establish the elationship.
Date: Signature: Printed Name:	
Title:	

<sup>&</sup>lt;sup>1</sup> Children's Dental Plan Individual means a plan certified by the Exchange that provides only the pediatric dental benefits required in Health and Safety Code 1367.005(a)(5) and Insurance Code 10112.27(a)(5) offered in the individual Exchange.

<sup>&</sup>lt;sup>2</sup> Children's Dental Plan SHOP means a plan certified by the Exchange that provides only the pediatric dental benefits required in Health and Safety Code 1367.005(a)(5) and Insurance Code 10112.27(a)(5) offered in the SHOP Exchange.

<sup>&</sup>lt;sup>3</sup> Family Dental Plan Individual means a plan certified by the Exchange that provides the pediatric dental benefits required in Health and Safety Code 1367.005(a)(5) and Insurance Code 10112.27(a)(5) and also includes coverage for certain benefits for adult enrollees, offered in the Individual Exchange.

<sup>&</sup>lt;sup>4</sup> Family Dental Plan SHOP means a plan certified by the Exchange that provides the pediatric dental benefits required in Health and Safety Code 1367.005(a)(5) and Insurance Code 10112.27(a)(5) and includes coverage for certain benefits for adult enrollees, offered in the SHOP Exchange.



## **Recertification Requirements**

I. Li	icensed	and in	Good	Stan	ding
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1.1 Confirm that Qualified Dental Plan (QDP) issuer possesses and maintains its license to offer health insurance and is in good standing with applicable state, and federal authorities. (See Appendix A – Definition of Good Standing). Covered California, in its sole discretion and in consultation with the appropriate health insurance regulator, determines what constitutes a material violation for this purpose.
□Yes
□No
1.2 Are you seeking any material modification of an existing license from the California Department of Managed Health Care or certificate of authority from the California Department of Insurance for any individual or small group products offered or proposed to be offered through Covered California?
□Yes
□No
1.3 If yes, complete Attachment A (Regulatory Filings) to explain what modifications you are seeking and when those are anticipated to be approved.
1.4 Updates to Attachment A must be made on a continuous basis as Applicant files amended documents with the regulator.
II. Provider Network Adequacy
2.1 QDP issuer understands and agrees that provider network adequacy will be determined by the applicable state regulatory agency and verified by Covered California. QDP issuer agrees to maintain a legally compliant provider network for every product it offers (DPPO, DHMO, DEPO) which shall include a sufficient number and types of providers to ensure access to medically necessary services in a timely fashion to its Covered California enrollees.
□Yes
□No



2.2 QDP issuer acknowledges that the contractually required quarterly provider data submissions previously supplied to Covered California may be used to conduct network review prior to recertification negotiations.
□Yes
□No
2.3 QDP issuer understands that provider network adequacy is directly related to enrollment and that membership growth may require network provider additions. Submit 2016 enrollment projections by product by region on Attachment B1 (QDP Enrollment Projections (Individual)) and Attachment B2 (QDP Enrollment Projections (SHOP)).
2.4 QDP products proposed for 2016 must cover the entire geographic service area for which the issuer is licensed in a rating region. Provide an updated geographic service area by product type for 2016 and include any changes from your 2015 service area by completing and uploading the most current Service Area Template located at: <a href="http://www.serff.com/">http://www.serff.com/</a> . This template must be submitted through SERFF, the System for Electronic Rate and Form Filing; developed and owned by the National Association of Insurance Commissioners.
Complete Attachment C (Plan Type by Rating Region Individual & SHOP).
2.5 For Plan Year 2016, is QDP issuer applying for any changes to 2015 service area? If yes, describe briefly.
Individual
□Yes
□No
SHOP
□Yes
□No
2.6 Please indicate, by rating region, the total number of participating providers available by product, as of March 31, 2015, that will be available to Covered California enrollees. Provide your responses using Attachment D1 (Recertification Provider Counts DPPO) and Attachment D2 (Recertification Provider Counts DHMO)



# III. Contracting with Dental Providers Who Serve the Low Income and Uninsured Populations

3.1 Describe how QDP issuer is continuing to meet or exceed Covered California's network contracting requirements as defined in QDP Contract Article 3.06 (which is included in Appendix B - Contracting with Dental Providers Who Serve the Low-Income and Uninsured Population).

#### IV. Quality and Delivery System Reform

- 4.1 Describe QDP's process to ensure that QDP issuer can comply with QDP Contract Data Submission Requirements (as defined in Appendix C QDP Contract Data Submission Requirements) to Covered California.
- 4.2 QDP issuer agrees to submit claims and encounter<sup>5</sup> data in the requested format to a third party vendor selected by Covered California for the purpose of performing clinical analytics.

□Yes	
□No	
4.3 Confirm that QDP will submit, upon request, to the Exchange dental utilization reporting to include the measure numerator, denominator, and rate for the required measures set in the QDP Contract Attachment 14 Group 3 as defined in Appendix D: Covered California QDP Performance Standards: Quality and Delivery System Standards.	
□Yes	
□No	

### V. Operational Readiness and Capacity

- 5.1 QDP issuer confirms that it can and will populate and submit SERFF templates in an accurate, appropriate, and timely fashion at the request of Covered California for:
  - Administrative Information
  - Rates

<sup>&</sup>lt;sup>5</sup> Claims and encounter data reflect a health care visit by an enrollee to a provider of care or service.



- Service Area
- Network
- Benefit Plan Designs

□Yes		
□No		

- 5.2 QDP issuer confirms that QDP will submit and upload corrections to SERFF within three (3) business days of notification by Covered California.
- 5.3 QDP issuer may not make any changes to its SERFF templates once submitted to Covered California without providing prior written notice to Covered California and until Covered California agrees with the proposed changes.
- 5.4 Demonstrate through existing QDP contract compliance or systems testing that QDP issuer operates systems which can report electronic data in an accurate and timely fashion to Covered California using national standards for electronic transactions.
- 5.5 Demonstrate, through submission of a March 2015 audit report or systems testing, as applicable, that QDP issuer can accept and generate 834, 820, 999 and other standard transaction electronic files for enrollment and premium remittance in an accurate, consistent and timely fashion and utilize the information for its intended purpose (see Attachments E1 (834 Enrollment Error Listing) & Attachment E2 (834 Effectuation Error Listing)).
- 5.6 QDP issuer must confirm it will implement systems in order to accept and generate TA1 and 999 acknowledgement files and other standard format electronic files in an accurate, consistent and timely fashion, and utilize the information for its intended purpose. QDP issuer must confirm that it has the capability to accept and complete non-electronic enrollment submissions and changes.
- 5.7 Describe how QDP issuer's computer systems can maintain an electronic interface with CalHEERS and/or Pinnacle HCMS in an accurate and timely fashion. QDP issuer must be prepared and able to conduct testing of data interfaces with the Exchange no later than July 1, 2015 and confirms it will plan and implement testing jointly with Covered California in order to meet system release schedules. QDP issuer must maintain computer systems for testing any future modifications to the interface design and data interchange. Covered California requires QDPs to sign an industry-standard agreement which establishes electronic information exchange standards in order to participate in the required systems testing.



- 5.8 Describe the QDP issuer's systems ability to generate invoices for new members, which must be fully operational no later than October 15, 2015.
- 5.9 Describe QDP issuer's systems which must accept premium payments from members no later than October 15, 2015 made using paper checks, cashier's checks, money orders, EFT, web-based payment, and all general purpose pre-paid debit cards and credit cards. If such systems are not currently in place, describe plans to implement such systems, including the use of vendors for any functions related to premium payment, if applicable, and an implementation work plan with timeline.
- 5.10 Describe how QDP issuer complies with the federal requirement to serve the unbanked, specifying the forms of payment available for this population for binder and ongoing payments for both on-Exchange and off-Exchange lines of business.
- 5.11 QDP issuer must confirm it can provide detailed documentation, including member level detail, to substantiate each per-member per-month (PMPM) payment in a format that is compatible with Covered California's systems.
- 5.12 QDP issuer agrees not to impose any fees or charges on any members who request paper invoices for premiums due for any individual products sold by issuer in California.
- 5.13 Describe how QDP issuer will maintain sufficient staffing in the customer service center to meet contractual performance goals.
- 5.14 Describe QDP issuer's plans that are in place for the purpose of detecting and reporting incidents of fraud, waste and abuse. Provide a description of such plans and their efficacy.
- 5.15 Describe any education efforts QDP issuer provides to members to help them identify and report possible fraud scams. Describe QDP's procedures to report fraud scams to law enforcement.
- 5.16 Describe QDP issuer's safeguards against Social Security and identity fraud.
- 5.17 QDP issuer confirms that it operates in compliance with applicable federal and state privacy laws and regulations, and maintains appropriate procedures to detect and respond to privacy and security incidents.

respond to priva	acy and security	incidents.		
□Yes				
□No				



5.18 QDP issuer confirms that it has in place administrative, physical and technical

safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the Protected Health Information and Personally Identifiable Information that it creates, receives, maintains, or transmits.
□Yes
□No
5.19 QDP issuer must adhere to Covered California naming conventions for both Exchange plans and off-Exchange mirror products pursuant to Government Code section 100503(f).
VI. Rates for 2016
6.1 Submit premium rates for every proposed QDP by rating region for 2016 by completing and uploading the most current SERFF Rates Data Template located at: <a href="http://www.serff.com/">http://www.serff.com/</a> . This template must be submitted through SERFF.
VII. 2016 Standard Benefit Plan Design
7.1 QDP issuer must adhere to 2016 standard benefit plan designs.
□Yes
□No
7.2 QDP issuer agrees to submit its proposed 2016 plans for its licensed geographic service area(s).
□Yes
□No
7.3 QDP issuer must comply with California state benefit plan laws in effect for 2016, including those pertaining to plan design requirements.
□Yes
□No



7.4 QDP issuer must submit copies of draft disclosure documents including Evidence of Coverage and any member disclosure documents that describe 2016 proposed QDP benefits. These draft documents are to be submitted with the response to this application, prior to filing them with the applicable regulator.

**Appendix A: Definition of Good Standing** 

Definition of Good Standing	Λαορον	Relevant	Relevant to Non-
Definition of Good Standing	Agency	То ЕНВ	ЕНВ
Verification that issuer holds a state health care service plan			
license or insurance certificate of authority.			
<ul> <li>Approved for what lines of business (e.g. commercial, small group, individual)</li> </ul>	DMHC	х	Х
<ul> <li>Approved to operate in what geographic service areas</li> </ul>	DMHC	х	X
<ul> <li>Most recent financial exam and medical survey report</li> </ul>	DMHC	x	x
Most recent market conduct exam reviewed	CDI	Х	Х
Affirmation of no material <sup>1</sup> statutory or regulatory violations, including penalties levied, in the past two years in relation to any of the following, where applicable:			
Financial solvency and reserves reviewed	DMHC and CDI	X	X
Administrative and organizational capacity	DMHC	X	X
Benefit Design			
State mandates (to cover and to offer)	DMHC and CDI	X	
<ul> <li>Essential health benefits<sup>2</sup> Pediatric Dental only</li> </ul>	DMHC and CDI	X	
Basic health care services	CDI	Х	
<ul> <li>Copayments, deductibles, out-of-pocket maximums</li> </ul>	DMHC and CDI	х	
<ul> <li>Actuarial value confirmation (using 2016 Actuarial Value Calculator)</li> </ul>	DMHC and CDI	x	
<ul> <li>Network adequacy and accessibility standards</li> </ul>	DMHC and CDI	X	
<ul> <li>Provider contracts</li> </ul>	DMHC and CDI	Х	
<ul> <li>Uniform disclosure (summary of benefits and coverage)</li> </ul>	DMHC and CDI	Х	
<ul> <li>Claims payment policies and practices</li> </ul>	DMHC and CDI	Х	Х
<ul> <li>Provider complaints</li> </ul>	DMHC and CDI	Х	X
Utilization review policies and practices	DMHC and CDI	Х	X
<ul> <li>Quality assurance/management policies and practices</li> </ul>	DMHC	X	
<ul> <li>Enrollee/Member grievances/complaints and appeals policies and practices</li> </ul>	DMHC and CDI	X	X
Independent medical review	DMHC and CDI	Х	
Marketing and advertising	DMHC and CDI	Х	

<sup>&</sup>lt;sup>1</sup> Covered California, in its sole discretion and in consultation with the appropriate health insurance regulator, determines what constitutes a material violation for this purpose.

Guaranteed issue individual and small group
 DMHC and CDI X X

## **Appendix B:** Contracting with Dental Providers Who Serve the Low-Income and Uninsured Population

QDP Issuer shall maintain a network that includes participation of dental providers with a history of serving uninsured and low income populations that are available through QDP to provide reasonable and timely access to Specialized Health Care Services to low-income populations in each geographic region where QDP Issuer's QDPs provide services to Enrollees.

- (a) For purposes of this Section, "participation of dental providers with a history of serving uninsured and low income populations" shall be determined by the Exchange in its reasonable discretion based on consideration of various factors, including, (i) the nature, type and distribution of QDP Issuer's contracting arrangements with FQHCs who provide dental services in each geographic region in which QDP issuer provides Specialized Health Care Services to Enrollees, (ii) the inclusion of a sufficient number of providers that participate or have participated with the Medi-Cal and/or Healthy Families program, and (iii) other factors as mutually agreed upon by the Exchange and the QDP Issuer regarding its ability to serve the low income population.
- (b) "Low-income populations" shall be defined as families living at or below 200% of Federal poverty level.
- (c) QDP Issuer shall notify the Exchange with respect to any material changes as of and throughout the term of this Agreement to its contracting arrangements with FQHCs that provide dental services and other information relating to contracting with providers who serve the low-income and uninsured populations.

### **Appendix C: QDP Contract Data Submission Requirements**

QDP issuer shall provide to the Exchange information regarding QDP issuer's membership through the Exchange in a consistent manner to that which QDP issuer currently provides to its major purchasers. QDP issuer and the Exchange shall work together in good faith to further define mutually agreeable information and formats for QDP issuer to provide to the Exchange, in all cases to remain generally consistent with the information shared by QDP issuer with its major purchasers.

# Appendix D: Covered California QDP Performance Standards: Quality and Delivery System Standards

Group 3: Covered California Performance Measurement Standards and Reporting Requirements Utilization Measures					
Utilization Measures	Performance Measurement Standards  Covered California will work with QDP issuers as appropriate to adjust measure sets where a QDP issuer does not have all of the specific Utilization measures.				
Annual Preventive/Diagnostic Visit  Measure includes all members ages 2	Age Group	Expectation	Performance		
years of age and older as of December 31, 2015 (denominator) who had at	2-3	75%			
least one preventive or diagnostic dental visit in 2015 (numerator) with no	4-6	75%			
more than one gap in enrollment of up to 45 days during 2015.	7-10	75%			
	11-14	75%			
	15-18	75%			
	19+	60%			
Annual Dental Visit (ADV)  Measure includes all members ages 2 and older as of December 31, 2015 (denominator) who had at least one dental visit in 2015 (numerator) with no more than one gap in enrollment of up	Age Group	Expectation	Performance		
	2-3	75%			
	4-6	75%			
to 45 days during 2015.	7-10	75%			
	11-14	75%			
	15-18	75%			
	19+	60%			
Examinations/Oral Health Evaluations (OHE)	Age Group	Expectation	Performance		
Measure includes members enrolled for at least 11 of the 12 months of 2015	2-3	75%			
(denominator) who received comprehensive or periodic oral health evaluation (D1020 or D1050) in 2015	4-6	75%			

(numerator); members under the age of three not receiving service D1020 or	7-10	75%	
D1050 are also included if they received an oral health evaluation and	11-14	75%	
counseling with the primary care giver (D0145) in 2015.	15-18	75%	
Preventive Dental Services (PDS).  Measure includes members enrolled	Age Group	Expectation	n Performance
for at least 11 of the 12 months in 2015 (denominator) who received any	2-3	75%	
preventive dental service (D1000-D1999) in 2015 (numerator).	4-6	75%	
	7-10	75%	
	11-14	75%	
	15-18	75%	
	19+	60%	
Continuity of Care (COC)  Measure includes members who continuously enrolled in the same plan	Measurer 2016	nent begins	2014, first Reporting Year
for 2 years with no gap in coverage who received a comprehensive or periodic oral health evaluation (D1020,	Age Group	Expectation	n Performance
D1050) or a prophylaxis (D1110, D1120) in 2014 (denominator) and who	2-3	n/a	
received a comprehensive or periodic oral health evaluation (D0120, D1050)	4-6	75%	
or a prophylaxis in 2015 (numerator).	7-10	75%	
	11-14	75%	
	15-18	75%	
Filling to Preventive Services Ratio (FPSR).	Age Group	Report in 2014	Set Performance Standards in 2015
Measure includes members enrolled for at least 11 of the 12 months of	2-3		
2014 who received one or more fillings (D2000-D2999) in 2014 (denominator)	4-6		
and who also received a topical fluoride (D1203, D1204, or D1206) a sealant	7-10		
(2 1200, 2 120 i, or 2 1200) a coalain		1	
application (D1351, D1352) or education to prevent caries (D1310 and D1330) in 2015 (numerator).	11-14		

Use of Dental Treatment Services (UDTS).	Report on	ly, monitor tre	ends over time
Measure includes members enrolled for at least 11 of the 12 months of 2015	Age Group		
(denominator) who received any dental treatment other than diagnostic or	2-3		
preventive services (D2000-D9999) in 2015 (numerator).	4-6		
	7-10		
	11-14		
	15-18		
Overall Utilization of Dental Services (OUDS).	Age Group	Expectation	Performance
Measure includes members enrolled for at least 11 of the 12 months of 2015	2-3	75%	
(denominator) who received any dental service (D0100-D9999), including preventive services, during 2015 (numerator).	4-6	75%	
	7-10	75%	
	11-14	75%	
	15-18	75%	
	19+	60%	
Percentage of pediatric members enrolled for at least 11 of the 12 months in 2015 who have reached their Out-of-Pocket Maximum of \$350 by the end of the calendar year.	Expectation: report only Quarter 1 2016		
Percentage of members enrolled for at least 11 of the 12 months in 2015 who satisfied the deductible by the end of the calendar year.	Expectation: report only Quarter 1 2016		

### California Health Benefit Exchange QDP Issuer Recertification Application for Plan Year 2016 Attachment A - Regulatory Filings

Issue	er N	lam	ο.

#### Instructions:

Please provide the requested details associated with any Regulatory and/or Product filings necessary to obtain approval of products/plans that are to be submitted in response to this application. Note that updates to Attachment A must be made on a continuous basis as Applicant files amended documents with the regulator.

Type of Filing	Regulatory Agency	Regulatory Filing Number (if applicable)	Product Filing Number (if applicable)	Date of Submission	Expected Date for Review / Approval	Amendment Number (If applicable)	Initial Filing Date (If applicable)	Comments

### California Health Benefit Exchange QDP Issuer Recertification Application for Plan Year 2016 Attachment B1 - QDP 2016 Enrollment Projections (Individual)

Issuer Name: Product: Market:

Please provide enrollment projection for each product and market type. Enrollment projection should reflect anticipated enrollment January 1, 2016 through December 31, 2016

		Product	2016 Children's Dental	2016 Family Dental
Rating Region	County	(DHMO/DEPO/DPPO)	Enrollment Projections	Enrollment Projections
Region 1	Alpine			
legion 1	Del Norte			
Region 1	Siskiyou			
Region 1	Modoc			
Region 1	Lassen			
Region 1	Shasta			
Region 1	Trinity			
Region 1	Humboldt			
Region 1	Tehama			
Region 1	Plumas			
Region 1	Nevada			
Region 1	Sierra			
Region 1	Mendocino			
Region 1	Lake			
Region 1	Butte			
Region 1	Glenn			
Region 1	Sutter			
Region 1	Yuba			
Region 1	Colusa			
Region 1	Amador			
Region 1	Calaveras			
Region 1	Tuolumne			
Region 2	Napa			
Region 2	Sonoma			
Region 2	Solano			
Region 2	Marin			
Region 3	Sacramento			
Region 3	Placer			
Region 3	El Dorado			
Region 3	Yolo			
Region 4	San Francisco			
Region 5	Contra Costa			
Region 6	Alameda			
Region 7	Santa Clara			
Region 8	San Mateo			
Region 9	Santa Cruz			
Region 9	Monterey		+	
Region 9	San Benito			
Region 9	San Joaquin			
Region 10	Stanislaus			
Region 10	Merced		+	
Region 10	Mariposa		+	
Region 10	Tulare		+	
	Fresno			
Region 11 Region 11				
	Kings			
Region 11	Madera			
Region 12	San Luis Obispo			
Region 12	Ventura			
Region 12	Santa Barbara			
	Mono			
Region 13	Inyo			
Region 13	Imperial			
Region 14	Kern			
Region 15	Los Angeles			

		Product	2016 Children's Dental	2016 Family Dental
Rating Region	County	(DHMO/DEPO/DPPO)	Enrollment Projections	Enrollment Projections
Region 16	Los Angeles			
Region 17	San Bernardino			
Region 17	Riverside			
Region 18	Orange			
Region 19	San Diego			

### California Health Benefit Exchange QDP Issuer Recertification Application for Plan Year 2016 Attachment B2 - QDP 2016 Enrollment Projections (SHOP)

Issuer Name: Product: Market:

Please provide enrollment projection for each product and market type. Enrollment projection should reflect anticipated enrollment January 1, 2016 through December 31, 2016

		Product	2016 Children's Dental	2016 Family Dental
Rating Region	County	(DHMO/DEPO/DPPO)	Enrollment Projections	Enrollment Projections
Region 1	Alpine		,	,
Region 1	Del Norte			
Region 1	Siskiyou			
Region 1	Modoc			
Region 1	Lassen			
Region 1	Shasta			
Region 1	Trinity			
Region 1	Humboldt			
Region 1	Tehama			
Region 1	Plumas			
Region 1	Nevada			
Region 1	Sierra			
Region 1	Mendocino			
Region 1	Lake			
Region 1	Butte			
Region 1	Glenn			
Region 1	Sutter			
Region 1	Yuba			
Region 1	Colusa			
Region 1	Amador			
Region 1	Calaveras			
Region 1	Tuolumne			
Region 2	Napa			
Region 2	Sonoma			
Region 2	Solano			
Region 2	Marin			
Region 3	Sacramento			
Region 3	Placer			
Region 3	El Dorado			
Region 3	Yolo			
Region 4	San Francisco			
Region 5	Contra Costa			
Region 6	Alameda			
Region 7	Santa Clara			
Region 8	San Mateo			
Region 9	Santa Cruz			
Region 9	Monterey			
Region 9	San Benito			
Region 10	San Joaquin			
Region 10	Stanislaus			
Region 10	Merced			
Region 10	Mariposa			
Region 10	Tulare			
Region 11	Fresno		+	+
Region 11	Kings		+	+
Region 11	Madera		+	+
Region 12	San Luis Obispo		+	+
Region 12	Ventura		+	+
Region 12	Santa Barbara		+	+
Region 13	Mono			
Region 13 Region 13	Inyo			
	Imperial			
Region 14	Kern			
Region 15	Los Angeles		1	

		Product	2016 Children's Dental	2016 Family Dental
Rating Region	County	(DHMO/DEPO/DPPO)	Enrollment Projections	Enrollment Projections
Region 16	Los Angeles			
Region 17	San Bernardino			
Region 17	Riverside			
Region 18	Orange			
Region 19	San Diego			

# California Health Benefit Exchange QDP Issuer Recertification Application for Plan Year 2016 Attachment C - Plan Type by Rating Region (Individual & SHOP)

Issuer	Name:
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### Instructions:

Please indicate the proposed products for Plan Year 2016 with an "X." Note that Issuers are required to submit proposals covering their entire licensed service area for which they have an adequate network for each product they are bidding.

			Children's Dental Plan								Family Dental Plan						
			Indiv	/idual			SH	OP			Indiv	ridual			SH	ОР	
		DP	DPPO		рнмо		РО	DHMO		DPPO		DHMO		DPPO		рнмо	
Rating Region	County	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region
Region 1	Alpine																
Region 1	Del Norte																
Region 1	Siskiyou																
Region 1	Modoc																
Region 1	Lassen																
Region 1	Shasta																
Region 1	Trinity																
Region 1	Humboldt																
Region 1	Tehama																
Region 1	Plumas																
Region 1	Nevada																
Region 1	Sierra																
Region 1	Mendocino																
Region 1	Lake																
Region 1	Butte																
Region 1	Glenn																
Region 1	Sutter																
Region 1	Yuba																
Region 1	Colusa																
Region 1	Amador																
Region 1	Calaveras																
Region 1	Tuolumne																
Region 2	Napa																
Region 2	Sonoma				·					•	·			•			

			Children's Dental Plan										Family De	ental Plar	า		
			Indiv	/idual			SH	OP			Indiv	ridual			SH	OP	
		DP	РО	DHMO		DP	РО	DHMO		DPPO		DHMO		DPPO		DHMO	
Rating Region	County	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region	Full Region	Partial Region
Region 2	Solano																
Region 2	Marin																
Region 3	Sacramento																
Region 3	Placer																
Region 3	El Dorado																
Region 3	Yolo																
Region 4	San Francisco																
Region 5	Contra Costa																
Region 6	Alameda																
Region 7	Santa Clara																
Region 8	San Mateo																
Region 9	Santa Cruz																
Region 9	Monterey																
Region 9	San Benito																
Region 10	San Joaquin																
Region 10	Stanislaus																
Region 10	Merced																
Region 10	Mariposa																
Region 10	Tulare																
Region 11	Fresno																
Region 11	Kings																
Region 11	Madera																
Region 12	San Luis Obispo																
Region 12	Ventura																
Region 12	Santa Barbara																
Region 13	Mono																
Region 13	Inyo																
Region 13	Imperial																
Region 14	Kern																
Region 15	Los Angeles																
Region 16	Los Angeles																
Region 17	San Bernardino																
Region 17	Riverside																
Region 18	Orange																
Region 19	San Diego																

### California Health Benefit Exchange QDP Issuer Recertification Application for Plan Year 2016 Attachment D1 - Recertification Provider Counts ( DPPO)

#### Instructions

Provide provider counts for each rating region.

			DPP	O (Individu	al)			DPPO (SHOP)						
Rating Region	General / Family Dentist	Endodontist	Oral Surgeon	Orthodontist	Pediatric Dentist	Periodontist	Other (explain)	General /Family Dentist	Endodontist	Oral Surgeon	Orthodontist	Pediatric Dentist	Periodontist	Other (explain)
Region 1														
Region 2														
Region 3														
Region 4														
Region 5														
Region 6														
Region 7														
Region 8														
Region 9														
Region 10														
Region 11														
Region 12														
Region 13														
Region 14														
Region 15														
Region 16														
Region 17														
Region 18														
Region 19														
Statewide	-	-	-	-	ı	ı	-	-	-	-	•	-	-	-

### California Health Benefit Exchange QDP Issuer Recertification Application for Plan Year 2016 Attachment D2 - Recertification Provider Counts ( DHMO)

#### Instructions

Provide provider counts for each rating region.

			DHN	IO (Individu	al)					Dŀ	HMO (SHOF	P)		
Rating Region	General / Family Dentist	Endodontist	Oral Surgeon	Orthodontist	Pediatric Dentist	Periodontist	Other (explain)	General /Family Dentist	Endodontist	Oral Surgeon	Orthodontist	Pediatric Dentist	Periodontist	Other (explain)
Region 1														
Region 2														
Region 3														
Region 4														
Region 5														
Region 6														
Region 7														
Region 8														
Region 9														
Region 10														
Region 11														
Region 12														
Region 13														
Region 14														
Region 15														
Region 16														
Region 17														
Region 18														
Region 19														
Statewide	-	-	-		-	-	-		-	-		-	-	-

### California Health Benefit Exchange QDP Issuer Recertification Application for Plan Year 2016 Attachment E1 - 834 Enrollment File Error Listing

M	arch 2015 834	Enrollment File Error Listing		
834 Enrollment Files Sent to Carrier - File Names	Number of	Carrier 999 Response File Sent	No. of Rejected Files in 999 Response Due to Carrier Issues	Error Rate
ex: TO_999999_IND_2014030515897.edi	500	ex: FROM_99999_IND_201403056	4	0.8%

### California Health Benefit Exchange QDP Issuer Recertification Application for Plan Year 2016 Attachment E2 - 834 Effectuation File Error Listing

March 2015 834 Effectuation File Error Listing				
	Number of Members in File	CalHEERS 999 Response File Sent to CalHEERS	-	Error Rate
ex: FROM_99999_IND_2014030515897.edi	500	ex:TO_99999_IND_201403056577899.edi	4	0.8%