## AGENDA

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Presenter</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00-10:05</td>
<td>Welcome and Introductions</td>
<td>Thai</td>
</tr>
<tr>
<td>10:05-10:20</td>
<td>Review Timeline</td>
<td>Thai</td>
</tr>
<tr>
<td></td>
<td>Workgroup Participants’ Role and Responsibilities</td>
<td>Taylor</td>
</tr>
<tr>
<td></td>
<td>Overview of Attachment 7 Workgroup Workflow and Process</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Quality Care and Delivery Reform Framework</td>
<td></td>
</tr>
<tr>
<td>10:20-10:45</td>
<td>Q&amp;A</td>
<td>Thai</td>
</tr>
<tr>
<td></td>
<td>Wrap up</td>
<td>Taylor</td>
</tr>
</tbody>
</table>
2022-2024 MODEL CONTRACT DEVELOPMENT TIMEFRAME WILL OVERLAP WITH 2021 QHP CERTIFICATION CYCLE

- **2021 Plan Year**
  - **July- Dec 2019**: Engage Stakeholders through Plan Management Advisory & Refresh Workgroup Fall 2019-Winter 2020
  - **Apr-June 2020**: Applicant Submissions & Evaluations May-June
  - **July - Sept 2020**: Rate Negotiations & Announcement June-July 2020
  - **Oct-Dec 2020**: Draft to Board Meeting Nov 2020
  - **Jan 2021**: Board Approval of 2022-2024 Model Contract Jan 2021

- **2022-2024 Plan Year**
  - **Open Enrollment Q4 2020–Q1 2021**
  - **2021 Plan Year**
  - **2022 Plan Year**
  - **2023 Plan Year**
  - **2024 Plan Year**

- **2021-2024 Plan Year**
  - **2021 Plan Year**
  - **2022 Plan Year**
  - **2023 Plan Year**
  - **2024 Plan Year**
WORKGROUP PARTICIPANT ROLE & RESPONSIBILITIES

- Workgroup participants are subject matter experts in diverse fields
- Participants identify
  - Key sources of relevant information and expertise; may be publications, data sources or other subject matter experts
  - Gaps or operational concerns in the current Attachment 7
  - Opportunities for alignment, innovation, and administrative simplification moving forward
- Participants discuss topics, review evidence, propose alternate concepts, and assess the feasibility of the proposed concepts, changes, metrics, and benchmarks
Covered California Plan Management Division (PMD) staff will convene a workgroup of stakeholders to discuss specific priority areas of Attachment 7 for 2022-2024.

The Workgroup will discuss subject areas and propose changes to Attachment 7.

Covered California staff will formulate proposed contract changes based on the Workgroup suggestions, receive internal input, and draft proposed contract language.

Proposed contract changes will be presented to the Plan Management Advisory Workgroup for review and feedback.

Final proposed 2022-2024 QHP Issuer Model Contract will be presented to the Board in November 2020 for review.

Board approval of the proposed 2022-2024 QHP Issuer Model Contract anticipated in January 2021.
**ATTACHMENT 7 REFRESH PROPOSED WORKFLOW**

<table>
<thead>
<tr>
<th>Fall/Winter 2019</th>
<th>Spring 2020</th>
<th>Summer 2020</th>
<th>Fall 2020</th>
<th>Winter 2020/2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Refresh Workgroup</td>
<td>Covered California Staff</td>
<td>Refresh Workgroup</td>
<td>Plan Management Advisory Group</td>
<td>Covered California Staff</td>
</tr>
</tbody>
</table>

**Start**
- Subject Matter Expert (SME) presentation & discussion
- Review Covered CA Experience data
- Review HMA/PwC recommendations and data
- Workgroup discussion and propose A7 changes
- Proposals gathered

**Data**
- Is more data/research required?
  - Y: Is the proposal feasible?
  - N: Any revisions needed?

**Proposals gathered**
- Workgroup feedback is reviewed by Covered CA staff
- Workgroup reviews new contract language
- Any revisions needed?
  - Y: Any revisions needed?
  - N: Proposed QHP issuer model contract 2022-2024 is available for public comment

**Plan management**
- Plan management Advisory group feedback is reviewed by Covered CA staff
- Any revisions needed?
  - Y: Proposed QHP issuer model contract 2022-2024 is available for public comment
  - N: Staff reviews public comments received and incorporates feasible changes to final QHP issuer model contract 2022-2024

**(Sept 2020)**
- Public comment period

**(Nov 2020)**
- New QHP issuer model contract is presented to the board for review

**Anticipated Board Approval**
- (Jan 2021)
Covered California recognizes that promoting change in the delivery system requires aligning with other purchasers and working with all relevant payers to reform health care delivery in a way that reduces the burden on providers.

**Key Drivers of Quality Care and Effective Delivery**

- Benefit Design
- Measurement for improvement choice and accountability
- Payment
- Patient-Centered Social Needs
- Patient and Consumer Engagement
- Data Sharing and Analytics
- Administrative Simplification
- Quality Improvement and Technical Assistance
- Certification, Accreditation and Regulation

**Community Drivers:** Workforce, Community-wide Social Determinants, Population & Public Health

**INDIVIDUALIZED EQUITABLE CARE**

- Health Promotion and Prevention
- Mental Health and Substance Use Disorder Treatment
- Acute, Chronic and other conditions
- Complex Care

**Effective Primary Care**

- Promotion of Integrated Delivery Systems and ACOs
- Networks based on Value

**Appropriate Interventions**

**Covered California’s Quality Care and Delivery Reform Framework**

**Assuring Quality Care Domains**

**Effective Care Delivery Strategies**
PROPOSED WORKGROUP SCHEDULE

2019 Meetings
• September 24  Workgroup Process (webinar only)
• October 3     Health Equity
• November 6    Mental Health & Substance Use Disorder Treatment
• December 5    Primary Care

2020 Proposed Meeting Topics (January – June)
• Sites and Approaches to Care
• Networks Based on Value
• Integrated Delivery Systems and Accountable Care Organizations
• Data Sharing
• Payment Reform
• Complex Care
Feedback? Questions?
Thank You

Contact information:

Thai Lee, DO, MPH
*Senior Quality Specialist*
thai.lee@covered.ca.gov
916.228.8478

Taylor Priestley, MSW, MPH
*Health Equity Officer*
taylor.priestley@covered.ca.gov
916.228.8397