Model Contract: Quality and Delivery System Reform Items

Jeffrey Rideout, M.D.,
Senior Medical Advisor

April 11, 2013
Framing: Quality Issues and Model Contract

• Quality and Delivery System Reform contract provisions are all grounded in the August 2012 Board Policy Report.
• Provisions that will potentially require money to be spent can be phased in after 2014.
• Many future initiatives are based on the Triple Aim and should save money by improving quality.
• Many of these contract requirements will be couched as “tell us what you are doing” which we allow us to plan these initiatives together for future years.
Framing: Quality Issues and Model Contract

• If bidders believe that any contract requirements will be unduly costly, we would request quantification.

• No “second class” citizenship for Exchange enrollees, we expect the same type of delivery systems and innovations that you are providing for other clients.
Model Contract: Recap of Key Quality and Delivery System Reform Requirements

• Pro-active management plan for at-risk enrollees.
• Provide list of options to demonstrate QHP commitment to coordinated care.
• Active promotion of coordinated care.
• PCP assignment for all QHPs reflects belief that PCP is key to coordinated care approach; open to proposed alternative approaches.
• Ensuring enrollees who are “new to coverage” receive a preventive services visit within 120 days of coverage; serves partly to support pro-active care plan for at-risk enrollees.
Model Contract: Recap of Key Quality Requirements

• Create incentives to encourage at-risk enrollees to pursue optimal, evidence-based care.
• Service performance guarantees which reflect best practices will be included in next version.
• QHPs asked to identify which hospital quality initiatives they select for collaboration.
• Value-based reimbursement: report provider payment reforms that value quality over volume.
Model Contract: Recap of Quality Related Reporting

• Transparent plan/provider contract rates.
• Submission of claims and encounter data to Exchange for data warehouse.
• Reporting of pay for performance and like initiatives to facilitate joint assessment of impact on quality, performance and value purchasing by QHPs.
• We are supportive of Plan-Based Enrollers to transition current enrollees to subsidized Covered CA plans when they are eligible.