

RFO 2015-16:
Health and Dental Plans Certification Application Technical Support
 Questions and Answers
 Date: December 28, 2015

Question	Response
Will questions and subsequent answers that are shared before the December 14, 2015, 3pm cutoff be shared with all participants?	Yes, all the questions and responses will be posted along with the RFP and all the relative attachments.
As the current software provider, will the structure remain the same or similar to last year's application and recertification process?	The structure of questions, required attachments, and references remain the same. The format is to be a logical numbering structure that conforms to staff documents and editing.
Do you intend to have QHP New Entrant Applications and Existing Provider Recertification as well as QDP New Entrant Applications and Existing Provider Recertification events (RFPs) in both years?	Yes - reference page 12.
Will there be a contract compliance event in the coming years as there was in 2015 and 2014 compliance?	No.
Rates and benefits were historically collected in SERFF. Will that continue?	Yes, no change to SERFF templates is anticipated for 2017.
Page 14, Item B.3 refers to feeding eligibility and enrollment systems. Can you provide more detail about the format required?	The Exchange seeks a contractor who has the ability to provide a variety of formats which may be requested on an ad-hoc basis.
Is there anyway to email a zip file with the appropriate information contained therein?	No, hardcopies are required as described in the RFP.
In the minimum qualifications section, you talk about document imaging and image presentations. Can you please expand on the specific document imaging and presentation that is required? For example, do images need to be simply attached within context of other content, or displayed in-line?	Describe your experiences.
How many QHP and QDP organizations are expected to participate? Can you break them out into any categories?	2017 is open to any health or dental issuer licensed or applying for a license in the State of California.

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Can we confirm you are looking for software and guidance and that we will not have to staff people on-site?	Correct, no on-site staffing is required.