State of California Office of Administrative Law

In re: California Health Benefit Exchange

Regulatory Action:

Title 10, California Code of Regulations

Adopt sections: Amend sections: 6902, 6903, 6904 Repeal sections: CORRECTED NOTICE OF APPROVAL OF EMERGENCY REGULATORY ACTION

Government Code Sections 11346.1 and 11349.6

OAL Matter Number: 2017-0913-02

OAL Matter Type: Emergency Readopt (EE)

This emergency rulemaking action readopts and amends emergency regulations regarding Medi-Cal Managed Care Plans and Certified Medi-Cal Managed Care Plan Enrollers. The amendments make the application processes to become a Certified Medi-Cal Managed Care Plan and to become a Certified Medi-Cal Managed Care Plan and to become a Certified Medi-Cal Managed Care Plan Enroller more efficient by eliminating application information which the California Health Benefit Exchange has determined to be unnecessary. In addition, the action adds a new subdivision which precludes applicants who fail the criminal and background check process from reapplying for two years.

OAL approves this emergency regulatory action pursuant to sections 11346.1 and 11349.6 of the Government Code.

This emergency regulatory action is effective on 9/20/2017 and will expire on 4/28/2020. The Certificate of Compliance for this action is due no later than 4/27/2020.

Date: September 21, 2017

Dale P. Mentink Senior Attorney

For:

Debra M. Cornez Director

Original: Peter Lee Copy: Brian Kearns

STD. 400 (REV. 01-2013)	REGULATIONS-SUB	TISON-	See instructi reverse		
OAL FILE NOTICE FILE NUMBERS	For use by Office of Adminis		EMERGENCY NUMBER	0 2EE ENDORS	SED - FI the Secretary of ate of California
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			FICE OF STRATIVE LAW		
NOTICE		REGULATIONS			
AGENCY WITH RULEMAKING AUTHORITY California Health Benefit Exc	change			AGENCY FILE NUMBER (IF a	iny)
A. PUBLICATION OF NOTIC		ication in Notic	e Reaister)		
1. SUBJECT OF NOTICE		TITLE(S)	FIRST SECTION AFFECTE	2. REQUESTED PUBLI	CATION DATE
3. NOTICE TYPE Notice re Proposed Regulatory Action Othe	and the second	ACT PERSON	TELEPHONE NUMBER	FAX NUMBER (Optional)	
OAL USE ACTION ON PROPOSED ONLY Approved as Submitted	Approved as Modified	Disapproved. Withdrawn	NOTICE REGISTER NUMB	PUBLICATION DATE	
B. SUBMISSION OF REGUL			egulations)		
1a. SUBJECT OF REGULATION(S) Medi-Cal Managed Care Plan			16. ALL PREVIOUS 2015-0417-02	RELATED OAL REGULATORY ACTION	NUMBER(S)
2. SPECIFY CALIFORNIA CODE OF REGULATIONS SECTION(S) AFFECTED	ADOPT	itle 26, if toxics related)			0m
(List all section number(s) individually. Attach	6902, 6903, 6904- AMEND			••••••••••••••••••••••••••••••••••••••	per agen reques
additional sheet if needed.) TITLE(S) 10	6902 690 REPEAL	<u>3, 6964</u>			9/19
3. TYPE OF FILING					•
Regular Rulemaking (Gov. Code §11346)	Certificate of Compliance: The below certifies that this agence provisions of Gov. Code §§11	cy complied with the	Emergency Readopt (G Code, §11346.1(h))	i chunges ma	out Regulatory de Regs., title
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California Code of Regulations

Title 10. Investment

Chapter 12. California Health Benefit Exchange

Article 12. Medi-Cal Managed Care Plan Enrollment Assistance

<u>§ 6902. Application.</u>

[(a)(1)-(5): No change]

(b) A Certified Medi-Cal Managed Care Plan application shall contain the following information:

(1) Full name;

(2) Legal name;

(3) Primary e-mail address;

(4) Primary phone number;

(5) Secondary phone number;

(6) Fax number;

(7) An indication of whether the entity prefers to communicate via e-mail, phone, fax, or mail;

(8) Website address;

(6)(9) Federal Employment Identification Number;

(7)(10) State Tax Identification Number;

(8)(11) Identification of applicant's status as a Medi-Cal Managed Care Plan and a copy of supporting documentation;

(9)(12) Identification of the type of organization and, if applicable, a copy of the license or other certification;

(13) Identification of the counties served;

(10)(14) A certification that the applicant and all of its employees who will be acting pursuant to this Article comply with 6907;

(11) (15) An attestation that the entity will serve families of mixed immigration status An indication whether the entity serves families of mixed immigration status;

(12) (16) An attestation that the entity will serve individuals with disabilities An indication of whether the entity serves individuals with disabilities and, if so, the disability(ies) served:

(13)(17) For the primary site and each sub-site, the following information:

(A) Site Location Address;

(B) Mailing Address;

(C) County;

(D) <u>Primary</u> Contact name;

(E) Primary e-mail address;

(F) Primary phone number;

(G) Secondary phone number; and

(H) Hours of operation.;

(I) Estimated number of individuals served annually;

(J) Spoken languages;

(K) Written languages;

(L) An indication of whether the entity or individual offers services in sign language;

(M) Ethnicities served; and

(N) Estimated number of individuals served by age.

(14)(18) A certification by the Authorized Contact that the information presented is true and correct to the best of the signer's knowledge;

(15) (19) For each Enroller to be affiliated with the applicant:;

(A) All information required by section 6903 that is not already included elsewhere in the application required by this section; and

(B) An indication of whether he or she is certified by the Exchange and, if applicable, the certification number.

Note: Authority cited: Sections 100502 and 100504, Government Code. Reference: Sections 100502 and 100503, Government Code.

§ 6903. Certified Medi-Cal Managed Care Plan Enroller Application

[(a)(1)-(2): No change]

(b) An individual's application to become a Certified Medi-Cal Managed Care Plan Enroller shall contain the following information:

(1) Name, e-mail address, primary and secondary phone number, and preferred method of communication;

[(b)(2): No change]

(3) Identification of the Certified Medi-Cal Managed Care Plan that the individual will affiliate with;

(4) Affiliated Certified Medi-Cal Managed Care Plan's primary site location address;

(5) Site(s) to be served by the individual;

(6) Mailing Address of the primary site for the Certified Medi-Cal Managed Care Plan;

(3) (7) An indication of the l-Languages that the Certified Medi-Cal Managed Care Plan Enroller can speak;

(4) (8) An indication of the l Languages that the Certified Medi-Cal Managed Care Plan Enroller can write;

(5)(9) Disclosure of all criminal convictions and administrative actions taken against the individual;

(6)(10) A certification by the individual that:

(A) The individual complies with <u>the agreement required by section</u> <u>6903(a)(1)(A)2</u>. as well as all requirements as set forth in this Article, including <u>but not limited to Section 6907;</u>

(B) The individual is a natural person of not less than 18 years of age; and

(C) The statements made in the application are true, correct, and complete to the best of his or her knowledge and belief.

(D) The individual will abide by all applicable privacy and security requirements, including but not limited to those set forth in the agreement between the Medi-Cal Managed Care Plan and the Exchange; and

(E) The individual will adhere to all applicable State and Federal laws and regulations.

 $(\underline{7})(\underline{11})$ For the individual applying to become a Certified Medi-Cal Managed Care Plan Enroller, signature and date signed; and

(8) (12) For the Authorized Contact from the Certified Medi-Cal Managed Care Plan that the individual will be affiliated with, name, signature, and date signed.

[(c): No change]

Note: Authority cited: Sections 100502 and 100504, Government Code. Reference: Sections 100502 and 100503, Government Code.

§ 6904. Fingerprinting and Criminal Record Checks

[(a)-(b): No change]

(c) Following the receipt of a final determination pursuant to section 6658(c) that an individual is disqualified from certification, the individual shall not reapply for certification for two years.

Note: Authority cited: Sections 1043 and 100504, Government Code. Reference: Section 100502, Government Code; and Section 11105, Penal Code.