COVERED
CALIFORNIA

Navigator Grant Program Webinar

September 8th 2016

Closed Captioning

- INTRODUCTION

- GETTING STARTED

- ROLES AND RESPONSIBILITIES

- OUTREACH

- RESOURCES

IMPORTANT DATES

Contract Agreement

- August 1 2015 through August 31 2017

1st term was August 1, 2015 through June 30, 2016

- Amendment 1 (60 day no cost extension) July 1, 2016 through August 31, 2016
- Amendment 2 September 1, 2016 through August 31, 2017 (2nd term)

OE4 Kick off Meetings

- Various dates and locations beginning

September 12th through September 29th 2016

Open Enrollment

- November 1, 2016 through January 31, 2017

Renewal Begins

October 3rd through December 15th.

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Date of Meeting	Time of Meeting	City
Monday, 9/12	10am-12noon	Oakland
Tuesday, 9/13	1 pm-2:30pm	Redding
Wednesday, 9/14	10am-12:30pm	Fresno
Tuesday, 9/20	10am-12:30pm	San Diego
Wednesday, 9/21	3pm-5pm	Rancho Cucamonga
Thursday, 9/22	10am-12:30pm	Garden Grove
Tuesday, 9/27	10am-12:30pm	Santa Barbara
Wednesday, 9/28	10am-12:30pm	Los Angeles (Region 16)
Wednesday, 9/28	2pm – 4:30pm	Los Angeles (Region 15)
Thursday, 9/29	2pm-4:30pm	Sacramento

INTRODUCTION

Lydia Hernandez,
Program Manager

Darlene Murphy,
Program Specialist
Sales Area 5

Tonya Thomas,
Program Specialist
Sales Area 5 & 6

Blake Alexander Deering,
Program Specialist
Sales Areas 2, 3, 4, 6

Jasmine Andrade,
Program Specialist
Sales Areas 5

John Fox,
Program Specialist
Sales Areas 1

Shirley Swedlow,
Program Specialist
Sales Areas 5, 7, 8

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GETTING STARTED

- CEC ROSTER

- CEC TRACKING

- PRIMARY / AUTHORIZED

- BACKGROUND

- MY FILES

- CHANGE REQUEST FORMS

ROLES AND RESPONSIBILITIES

Due Dates

Bi-Monthly Progress Reports	
Reporting Months	**Report Due Dates**
September-October 2016	November 10, 2016
November-December 2016	January 10, 2017
January-February 2017	March 10, 2016
March-April 2017	May 10, 2016
May-June 2017	July 10, 2017
July-August 2017	September 30, 2017

Annual Compliance Site Visit
Date : TBD

Submission Dates

Timeline	Payment	% Paid of Award
October 10, 2016	20% of award	20%
December 10, 2016	20% of award	40%
February 10, 2017	20% of award	60%
May 10, 2017	20% of award	80%
June 30, 2017	20% of award	100%

- COUNSELOR CERTIFICATION/ RECERTIFICATION

- BACKGROUND CLEARANCE

- ADD/DELETE (CHANGE REQUEST FORM)

- RESEARCH CEC

CERTIFICATION PROCESS

- DISCLOSURE FORM ✓

- BACKGROUND CHECK ✓

- 15-PAGE AGREEMENT ✓

- CERTIFICATION TRAINING ✓

OUTREACH

The fiscal year budget 2016-2017

Order Online:
http://360.kpcorp.com/coveredca

Branding Style guideline:
http://hbex.coveredca.com/PDFs/style-guides/CC_BrandStyleGuide_External.pdf

Enrollment Goals

By Region (subs)	# of Grants	Individuals to Enroll and Renew
Bay (8)	2	2,750
Central Coast (2)	1	500
Central Valley (0)	5	5,500
Inland (0)	3	1,875
Los Angeles (30)	18	11,000
Northern (28)	9	6,750
Orange (6)	3	1,625
San Diego (5)	5	5,500

https://coveredca.custhelp.com/app/events/admin/propose

Event Details

Event Name*

Host Organization*

Host Type*
▼

Event Type*
Education ▼

Audience Capacity*

Numeric entries only

Instructions/Extra Information

Host Contact Information

Host Contact Name*

Event Date/Time

Start Date/Time (PT)*

| 8 ▼ | 10 ▼ | 2015 ▼ | 15 ▼ | 00 ▼ |
| MM | DD | YYYY | HH | MM |

End Date/Time (PT)*

| 8 ▼ | 10 ▼ | 2015 ▼ | 16 ▼ | 00 ▼ |
| MM | DD | YYYY | HH | MM |

Event Location

Location Name*

Address Line 1*

Address Line 2

City*   **State***
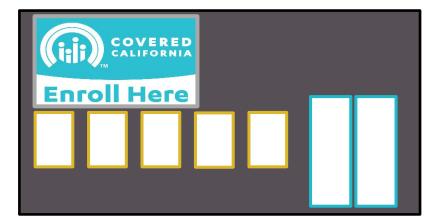   CA

Zip Code*

Numeric entries only

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http://hbex.coveredca.com/toolkit/
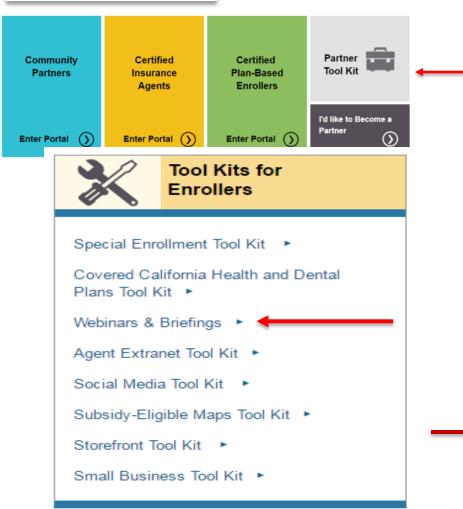
Questions email: Storefront@covered.ca.gov

RESOURCES

PARTNER TOOLKIT

Community Partners

Enter Portal ⊙

Certified Insurance Agents

Enter Portal ⊙

Certified Plan-Based Enrollers

Enter Portal ⊙

Partner Tool Kit

I'd like to Become a Partner ⊙

Tool Kits for Enrollers

Special Enrollment Tool Kit ►

Covered California Health and Dental Plans Tool Kit ►

Webinars & Briefings ►

Agent Extranet Tool Kit ►

Social Media Tool Kit ►

Subsidy-Eligible Maps Tool Kit ►

Storefront Tool Kit ►

Small Business Tool Kit ►

Webinars & Briefings for
Certified Enrollment Representatives

Webinars

Agent Briefing

Community Partner Briefing

Click on the resource headers below for detailed information:

› **Webinars**

› **Agent Briefing**

› **Community Partner Briefing**

› **Downloads**

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https://www.facebook.com/CoveredCA

https://www.youtube.com/user/CoveredCA

https://twitter.com/coveredca

https://instagram.com/coveredca/?hl=en

http://www.coveredca.com/
Covered California homepage.

http://hbex.coveredca.com/navigator-program/
The Navigator Grant Program homepage

Storefront@covered.ca.gov
E-mail address used for all Storefront inquiries

Events@covered.ca.gov
E-mail address used for all Event inquiries

1-855-324-3147
CEC Helpline

http://hbex.coveredca.com/toolkit/renewal-toolkit/
Renewal toolkit 2016

http://storefronts.coveredca.com/BecomeAStorefront/
Storefront Application

https://www.healthcare.gov/
Federal Health Exchange website useful for definitions and scenarios.

http://www.coveredca.com/get-help/local/
The *Find Local Help* webpage that directs consumers to storefronts and events

http://www.coveredca.com/get-help/local/storefronts/
The *Find a Storefront Near You* webpage where consumers can search all storefront listings

https://coveredca.custhelp.com/app/events/admin/propose
Event Proposal Portal where you can propose an event with all pertaining information

https://learning.coveredca.com
Covered California Learning Management System

http://www.leginfo.ca.gov/pub/13-14/bill/asm/ab_2701-2750/ab_2706_cfa_20140623_173022_sen_comm.html
Assembly Bill 2706 on health education in schools

http://hbex.coveredca.com/PDFs/style-guides/CC_BrandStyleGuide_External.pdf
Covered California Co-Branding Style Guide