

Request for CalHEERS Development and Operations Services

Draft RFP Comments

General					Cosmetic	Reviewer	
ID	Y/N	Section #	Page #	Req #	Description	Y/N	Organization
1	N	1.4.1	1-8		The "Future Vision" section includes no mention of the benefits of the SHOP exchange. At a minimum, we suggest adding to the bullet "Support consumers to make informed choices" the phrase "including employees of small businesses in the SHOP exchange" and adding a bullet "Providing ease of administration for small employers via the SHOP exchange."	N	Small Business Majority
2	N	1.4.3	1-10		Under "Gap Analysis," modify the bullet regarding SHOP functionality to encompass ACA-required employee choice capability, as follows: "Support for SHOP and Employer- <u>and</u> <u>Employee</u> -Related Functions."	Y	Small Business Majority
3	N	4.3.7	4-10		Enrollment: We recommend adding the following - " Provide employer with guidance on how to count number of employees to determine whether the business is qualified for SHOP."	N	Small Business Majority
4	N	4.3.7	4-10		Enrollment: We recommend adding the following - "Provide tool to assist employers in covering out-of-state employees (either through coverage in CA SHOP or SHOP in other state)".	N	Small Business Majority
5	N	4.3.7	4-10		Enrollment: We recommend adding the following - "Provide software tool that shows total premium cost, employer share and employee share so worker understands full cost of insurance (This is a feature in the Florida small employer exchange website)".	N	Small Business Majority
6	N	4.3.7	4-10		Enrollment: We recommend the following be added - "Provide tool to allow employers to determine consolidated/average premium. Employers will have the option to charge employees an "age-rate band" that charges employees different rates for the same coverage. A tool should be made available for employers to calculate a "consolidated" premium for those who prefer that all workers pay the same amount. The <i>Health Connections</i> exchange operated by Connecticut's CBIA does this".	N	Small Business Majority
7	N	4.3.7	4-11		Case Management: We recommend adding the following - "Provide ability for workers to know who their employer's broker or other assistor is and contact information for that broker/assistor".	N	Small Business Majority

Request for CalHEERS Development and Operations Services

Draft RFP Comments

General					Cosmetic	Reviewer	
ID	Y/N	Section #	Page #	Req #	Description	Y/N	Organization
8	N	4.3.7	4-13		Reports on employer applications received, those enrolled and timeframe from application to enrollment should include the ability to collect data about dependents. While the decision whether or not to cover dependents has not been made, the system should be designed to support the function when/if that decision is made. We would strongly support SHOP employers offering SHOP coverage to dependents, in order to stay competitive with the outside market."	N	Small Business Majority
9	N	4.3.7	4-15		Small Business/Employer Tools: We recommend the following be added - "Provide ability for Exchange to offer additional services other than health insurance. Examples of services could include: COBRA administration, HRA/HSA administration, Section 125 plans, worksite wellness programs, payroll services, other insurance products (life, dental, vision, identity theft, pre-paid legal)".	N	Small Business Majority
10	N	4.3.7	4-15		Small Business/Employer Tools: We recommend the following be added - "Provide a tool to assist employers in coordinating coverage for Medicare-eligible employees".	N	Small Business Majority
11	N	4.3.7	4-15		Assister Management - We recommend that online and ongoing training be available for online for assisters.	N	Small Business Majority
12	N			SR-5	In addition to the SHOP toll free number for the employers, we recommend an additional hotline for SHOP employees to call for assistance.	N	Small Business Majority
13	N			SR-26	This feature is essential but should be done in a way that is consistent with the ACA requirement of employee choice.	N	Small Business Majority
14	N			SR-59	This feature is essential but should be done in a way that is consistent with the ACA requirement of employee choice.	N	Small Business Majority